

Soaring forward with Wings in the new year

What a way to start the new year! Last month, Wings Credit Union members voted yes to adopt Ent's Colorado charter which made our merger official as of January 1. While that's an important milestone, there are **no immediate changes** to how you bank with us. Likewise, your same Ent team — on the phone, via video chat and at the same Colorado locations — is ready to serve you.

We have already started to integrate our two systems, and throughout this process, we'll remain focused on minimizing impact, increasing benefits, and improving your overall banking experience. If something changes in how you'll bank with us, we'll keep you informed well in advance and support you on any transitions.

Soon, you may start noticing subtle changes as we begin our name and branding changes. You will see "Wings Credit Union doing business as Ent Credit Union" in the footnote of some material. The message that we're "Ent Credit Union, becoming Wings Credit Union," will start appearing on Ent.com, monthly account statements, member emails, Google location searches, and in other places. Then in mid-2026, watch for the exciting, refreshed Wings brand launch.

Throughout my 20 years at Ent, it's been rewarding to see our consistent and intentional progress in improving the many ways we serve members. This merger provides even more opportunities for us to continue that work. As your ongoing CEO, thank you for your support, patience and trust as we soar forward together.



Chad Graves
Wings President & CEO



Quick banking tips as we become Wings

Yes, you can keep banking as usual! And if there's a change, we'll tell you well in advance and support you every step of the way.

- **Ent checks** — use and reorder as needed
- **Ent credit and debit cards** — use and we'll send new cards upon expiration
- **Ent loans** — current terms and Ent servicing remain the same
- **Routing number** — remains the same
- **Account numbers** — no immediate change: ongoing testing will determine if they stay the same
- **Ent service centers** — existing locations remain open
- **Wings service centers** — full-service banking for Ent members is slated for 2028/2029
- **Digital banking** — use your usual login: we'll upgrade you this summer

Stay scam-smart during the merger

Scammers are great at trying to catch people off guard during the holidays, tax time and even when a credit union merges. To stay safe, check out these tips.

The verify-your-account scam

Be on the lookout for official-looking (and sounding) emails, texts, calls, and social media "from" Ent and Wings claiming you must verify your account due to the merger. These are scams. Don't respond or click on any links. Please report any merger scams, and anything suspicious, to us so we can monitor the situation and inform other members as well.

What we never ask for

Keep in mind that [Ent](#) and Wings will **NEVER contact you and ask for** your digital banking login, PIN, security code, account number, full Social Security number or other sensitive information.

Verify it's us

As always, if you get a request for your banking or personal information, please protect yourself by verifying our contact information and reaching out to us directly. Scammers make it all too easy to simply click on a phony link within a message or use a false phone number they provide. Instead:

- Log in to Ent digital banking and send us a secure message
- Visit [Ent.com/ContactUs](#) for our phone number
- Or stop by any [service center](#)

Stay informed

Stay current on the merger progress through our official site [Ent.CUtogether.com](#). This may help you know the difference between valid updates and scam attempts. We're happy to help make sure you're banking with us securely.

Your credit union is thriving, and merging will help us continue to stay strong. Learn why in this [quick video](#) from Mollie Bell, Ent Executive Vice President, Strategy and Development.



ACH and wire update

As we transition to becoming Wings Credit Union, you may be wondering what name to use when setting up an ACH or sending a wire.

You can start using the Wings Credit Union name along with your existing routing number (307070005) and account number. If you happen to enter Ent Credit Union, it's fine: it will be accepted, and your transaction will be processed.

We'll help you get financially fit now and in the future

This year, do you want to save more and stress less? Or break free from debt? We'll show you how with our complimentary January financial wellness online seminars. Our tradition of helping you get financially fit remains as strong as ever. To see and sign up for this month's – and future – classes, see [Ent.com/events](#).

